Exit feedback – 2020-21

Introduction

The exit feedback includes 20 questions to evaluate the programme which they underwent. Out of a total of 20, the first to fourteenth questions (or 70%) are objective kinds with four scales, and the fifteenth to twentieth questions (30%) are descriptive types that were left out of the analysis owing to a lack of data. The table 1 shows the weightage of the questions.

Feedback content

Table No. 1 Feed Back Questions Particulars

Sl. No.	Aspects of the questions	Number of Objective Type questions	Number of Descriptive Type questions	Percentage to the total
1	Benefit of Degree Programme	1	1	10
2	Opinion on Syllabus content	3	4	35
3	Available of Reading Material	2	-	10
4	Opinion on CIA assessment	1	-	5
5	Opinion on External Assessment	1	-	5
6	Service by College office	1	-	5
7	Opportunities for Extracurricular activities	1	-	5
8	Lab facilities	1	-	5
9	Facilities in College by Day scholar	1	1	10
10	Hostel food & support	2	-	10
	Total	**14 (70)**	**06 (30)**	**100**

Source: Primary Survey 2021-2022.

Within the objective type questions syllabus content was given more weightage (15 per cent to the total) followed by available reading material and hostel food and support service. Other aspects such as student evaluation, lab facilities, college facilities, extracurricular opportunities are given equal weightage (each 5 per cent to the total).

In the case of descriptive questions again syllabus content were given 20 per cent of weightage to the total and the rest are programme benefit and facilities in college are given 5 per cent each to the total.

Overall in both objective and descriptive questions highest weightage is given to syllabus content related questions which are 35 per cent to the total. Second priorities are given equal weightage of 10 per cent to benefit of the programme, hostel facilities, college facilities and available of reading materials. The least weightages are given equally (5 per cent each) to CIA, external evaluation, lab facilities, extracurricular opportunities, college office supports. In a nutshell curriculum related questions are given more weightage than the other aspects.

Methodology

Exit feedback forms (questionnaire) are circulated and collected from UG and PG students while they come to receive their degree at the Convocation function. After careful reading the questionnaire the student t expressed their opinion by answering the questions both in objective and descriptive form. The feedbacks are obtained only the students who have attended the Convocation function every year.

The present feedback report is based on the UG and PG students; the UG students are from 2017-2020 and 2018 – 2020 batches and they completed their course during 2019-20 academic year. Hence this report is based on two different academic year batch but each UG batch experienced three years and PG students have spent two years in their college (NMC) campus.

Feedback forms are obtained UG and PG department wise, of the total feedback forms only 10 per cent is taken randomly (from the numbered forms) for the analysis.

Respondents of the Feedback

The feedback is collected from 28 various degrees (see annexure for the list of Degrees). All programmes are classified into five namely; i. U. G. Science, ii. UG Arts, iii. P. G. Science, iv. P. G. Arts and M. Phil. (all are Science). Table explains the detail of departments.

Table No. 2 Programme wise Number of Degree

Sl. No.	Programme	No. of Degrees
1	U. G. Science	08
2	P. G. Science	08
3	U. G. Arts	06
4	P. G. Arts	03
5	M. Phil.	03
	Total	28

Table No. 3 Degree and Programme wise total Number of Students Registered their Feedback

SL. No.	Degree	Programme	Total Student Registered their feed back	Sample from Registered students Respondents
1	C. S.	UG	100	10
2	M. Sc. (CS)	PG	6	2
3	C. S.	M. Phil.	2	1
4	B. C. A.	UG	40	2
5	M. C. A.	PG	20	1
6	M. Sc. (Data Science)	PG	4	7
7	B. Sc. (Phy.)	UG	100	2
8	M. Sc. (Phy.)	PG	18	1
9	M. Phil. (Phy.)		100	15
10	B. Sc. (Maths)	UG	125	3
11	M. Sc. (Maths)	PG	25	2
12	M. Phil. (Maths)		15	3
13	B. Sc. (Zoo.)	UG	29	1
14	M. Sc. (Zoo.)	PG	1	1
15	B. Sc. (Botany)	UG	18	1
16	PhD (Zoo)	PG	1	1
17	Hotel Management	BSc	16	8
18	B. Com.	UG	76	1
19	M. Com.	PG	1	1
20	B. Com. (CA)	PhD	1	2
21	B. A. (Eco.)	UG	31	4
22	B. B. A.	UG	37	1
23	B. A. (Tamil)	UG	1	1
24	M. A.	PG	2	5
25	B. Sc. (Chemistry)	UG	40	3
26	M. Sc. (Chemistry)	PG	17	9
27	B. A. (Eng. Lit.)	UG	90	2
28	M. A. (Eng. Lit.)	PG	13	10
		Total	929	93

Findings of the Feed back

Students' feedback for the 14 objective questions are grouped into 10 categories, they are given in the table 4. Each question is given four ratings in different word for the analytical purpose the ratings are mentioned with similar word 1. More satisfied, 2. Satisfied, 3. Not satisfied and 4. Cannot Say.

The feedback findings revealed that 36 per cent of the students conveyed that they have more satisfied and 47% of the students opined that they have satisfied from the all aspects such benefit of the degree programme, syllabus, reading material available and access, CIA fairness and External evaluation quality, office support extracurricular activities, lab facilities, facilities provided by the college to day scholar and hosteller. In these aspects there are 82 per cent of the students opined their experience as more satisfied and also satisfied. Only 12 per cent of the student have shown as not satisfiedand 6 per cent feedback belong to cannot say categories. In a nutshell, the exit feedback of the student has shown that there is a positive experience in the campus while they studied.

Table No. 4 Content wise and average feedback scores

Sl. No.	Content of the Questions	Feedback on Different Scores				Total
		MS	S	NS	CS	
1	Benefit of the Degree Programme	50	44	4	0	99
2	Syllabus (adequacy, understanding and coverage)	43	46	7	4	99
3	Reading Materials (available and access)	39	51	6	2	99
4	CIA	50	44	15	1	99
5	External Evaluation	55	43	12	2	99
6	Office support service	23	59	15	2	99
7	Extracurricular opportunities	24	46	19	10	99
8	Lab facilities	31	45	8	15	99
9	Facilities for Day-scholar	10	25	11	11	57
10	Facilities for Hosteller (food and accommodation and support service)	11	14	9	8	42
Total		335 (36%)	425 (45%)	114 (12%)	55 (6%)	**929 (100)**

Note: Sl. No. 2, 3 and 10 scores are provided in average terms due to group the categories(Questions 2, 3&4 merged as Q.2; Questions 5&6 merged as Q.3 and Questions 13&14 merged as Q.10).

 MS- More satisfied, S-Satisfied, NS-Not satisfied, CS- Cannot say.